Mathematical Education

William P. Thurston

William P. Thurston is professor of mathematics at Princeton University. A Fields medalist and internationally-known researcher in topology and geometry, he has in recent years also become interested in issues in mathematics education. He currently serves on the Mathematical Sciences Education Board of the National Research Council and on the Executive Committee of the AMS Council. Thurston has been a judge in the Westinghouse Science Talent Search, and, in June of this year, he made a presentation at a workshop organized by the Mathematicians and Education Reform Network. He also serves as mathematics editor-in-chief for Quantum, a mathematics and science magazine for young people. Thurston says: "The [following] essay was stimulated by a study on the teaching scholarship connection, sponsored by the Pew Charitable trusts, on how graduate education and junior faculty 'apprenticeship' does or doesn't prepare us to be teacher-scholars. I was the mathematician on the panel, and the contrast between the different fields was brought home to me."

Mathematics education is in an unacceptable state. Despite much popular attention to this fact, real change is slow.

Policymakers often do not comprehend the nature of mathematics or of mathematics education. The 'reforms' being implemented in different school systems are often in opposite directions. This phenomenon is a sign that what we need is a better understanding of the problems, not just the recognition that they exist and that they are important.

I am optimistic that our nation will find solutions to these problems. Problems arising from failure of understanding are curable. We do not lack for dedication, resources, or intelligence: we lack direction.

Symptoms

There are many symptoms of the problems in mathematics education. The number of undergraduate mathematics majors is about half what it was 15 years ago. The number of U.S. graduate students is less than half what it was 15 years ago, although foreign students have taken up some of the slack. The performance of our students

at all levels, as measured by standardized tests, is below that of other industrialized countries.

The typical response of American adults, on meeting a mathematician, is one of dismay. They apologetically recall the last mathematics course they took, which is usually the one where they lost their grip on the subject matter.

Many companies recognize lack of mathematical competence as a major problem in their workforce. Technology has removed the need for elementary mathematical facility in a few jobs, such as ringing up hamburger orders, but it has also eliminated many unskilled jobs, such as assembly-line work, while creating many others requiring considerable mathematical sophistication.

Students in college mathematics courses are unresponsive. They are afraid to speculate and afraid to reach into themselves for ideas. When one visits classrooms at different grade levels, one sees a dramatic decline in liveliness and spontaneity with age. One gets the impression that the natural interest and curiosity of young children in mathematics has been weeded out.

In most places, it is harder to get students to do homework or to study outside the classroom than it was twenty years ago.

Even those college students who have been successful in the high school mathematics curriculum, including calculus, have a narrow base of knowledge of mathematics.

Stratification and Compartmentalization

A major source of problems, and a major barrier to solutions of the problems, is the stratification and compartmentalization of the immense mathematical education enterprise, from kindergarten through graduate school. In particular, there is very little communication between high school and college teachers of mathematics. There is also less than optimal communication between the people who are involved with curricular reform at the college level and research mathematicians. This splintering partly results from the existence of several different professional associations, including the American Mathematical Society (AMS), which primarily

represents mathematical research; the Mathematical Association of America (MAA), which primarily represents undergraduate mathematics; and the National Council of Teachers of Mathematics (NCTM), which primarily represents the most committed high school mathematics teachers. Additional organizations represent two-year colleges, applied mathematics, statistics, and operations research, as well as computer science.

The membership of the AMS and the MAA overlap by only about 1/3. Most members of the AMS are not even aware of the existence of the NCTM. Conversely, few members of the NCTM are aware of the AMS. Very few academic mathematicians have any contact with school mathematics teachers except through their children. Most teachers are trained at institutions with few if any research mathematicians. A number of universities are strong both in mathematical research and teacher training, but, even at those universities, most research mathematicians are not involved in teacher training.

Even more severe is the compartmentalization due to the division of primary and secondary education into many individual school districts and schools where the real decisions are made, and the division of college education into many different academic departments where the real decisions are made. Many people are thinking about the problems and making individual efforts to solve them. Many of these local efforts are quite successful. Unfortunately, there is far too little coordination and sharing of the insights gained.

Mathematics is a Tall Subject

One feature of mathematics which requires special care in education is its 'height,' that is, the extent to which concepts build on previous concepts. Reasoning in mathematics can be very clear and certain, and, once a principle is established, it can be relied on. This means it is possible to build conceptual structures which are at once very tall, very reliable, and extremely powerful.

The structure is not like a tree, but more like a scaffolding, with many interconnected supports. Once the scaffolding is solidly in place, it is not hard to build it higher, but it is impossible to build a layer before previous layers are in place.

Difficulties arise because students taking a particular course are in different stages of mastery of the earlier learning. They also tend to be secretive about exactly what they know and what they don't know. For instance, many calculus students don't correctly add fractions, at least not in symbolic form: the typical mistake is that

$$\frac{a}{b} + \frac{c}{d} = \frac{a+c}{b+d}$$
 (much simpler than $\frac{ad+cb}{bd}$).

However, students feel guilty that they are shaky on addition of fractions and are slow to admit it and ask how and why it works, even to themselves.

Addition of fractions is a very boring topic to someone who already knows it, but it is an essential skill for algebra, which in turn is essential for calculus. It is not so hard, when talking with students individually, to find out what parts of the structure need shoring up and to deal with those parts individually. But it is quite difficult to find a level of teaching which is comprehensible and at the same time interesting to an entire class with heterogeneous background.

Mathematics is a Broad Subject

Mathematics is also very broad. There are many subjects that are never discussed in the mainline curriculum which culminates in calculus. The subjects that are discussed have many interesting side-branches that are never explored.

In my parents' generation (during the 1940s), the standard first college mathematics course was college algebra. Soon afterward, the standard first college course was calculus, until the early 1960s, when calculus became standard for the best high school mathematics students. By now first year calculus has largely migrated to high school in affluent school districts, so that most of the better mathematics and science students at our best universities have already taken calculus before they arrive. At Princeton, for instance, two-thirds of entering students placed out of at least one semester of calculus last year.

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The acceleration of the curriculum has had its cost: there has been an accompanying trend to prune away side topics. When I was in high school, for instance, it was standard to study solid geometry and spherical geometry along with plane geometry. These topics have long been abandoned. The shape of the mathematics education of a typical student is tall and spindly. It reaches a certain height above which its base can support no more growth, and there it halts or fails.

These two trends (lengthening and narrowing of school mathematics) have been hastened by the growing reliance on standardized tests. Standardized tests are designed to cover topics on the most standard curriculum: if only half the students study some topic, it is unfair to ask about it on a standardized test. This is not so bad as long as tests are used in a disinterested way as one of several devices for measurement. Instead, higher test scores are often treated as the goal. Legislators, newspapers and parents put superintendents and school boards under pressure, superintendents and school boards put principals under pressure, principals put teachers under pressure; and teachers put students under pressure to raise scores. The sad result is that many mathematics

courses are specifically designed to raise scores on some standardized test.

We don't diagnose pneumonia with only a thermometer, and we don't attempt to cure it by putting ice in a patient's mouth. We should take a similarly enlightened attitude toward testing in mathematics education.

The long-range objectives of mathematics education would be better served if the tall shape of mathematics were de-emphasized, by moving away from a standard sequence to a more diversified curriculum with more topics that start closer to the ground. There have been some trends in this direction, such as courses in finite mathematics and in probability, but there is room for much more.

Mathematics is Intuitive and Real

Students commonly lose touch with the reality and the intuitive nature of mathematics. From kindergarten through high school, they often have teachers who are uncomfortable with anything off the beaten path. Young children come up with many ingenious devices to work out mathematical questions, but teachers usually discourage any nonconventional approach—partly because it is not easy to understand what a child is thinking or trying to say, and the teachers don't catch on, partly because the teachers think it's not okay to use an alternative method or explanation.

By the time students are in college, they are inhibited from thinking for themselves and from admitting out loud what they are thinking. Instead, they try to figure out what routines they are supposed to learn. When there is any departure in class from the syllabus or the text, someone invariably asks whether it's going to be on the test.

Unless mathematics makes a real connection to people, they are unlikely ever to think about it or use it once they have completed a course.

Precocity and Competition

Along with the emphasis on tests has come an emphasis on precocity and acceleration in mathematics. It is relatively easy for a bright student to work through the mathematics curriculum far more quickly than the usual pace.

There are several problems associated with precocity. People who skip ahead in the curriculum often have gaps in their background which only show up later. At that point, the person may be too embarrassed to admit the gap and tries to fake understanding. This regularly leads to disastrous results.

Another problem is that precocious students get the idea that the reward is in being 'ahead' of others in the same age group, rather than in the quality of learning and thinking. With a lifetime to learn, this is a shortsighted attitude. By the time they are 25 or 30, they are judged not by precociousness but on the quality of work. It is

often a big letdown to precocious students when others who are talented but not so precocious catch up, and they become one among many. The problem is compounded by parents in affluent school districts who often push their children to advance as quickly as possible through the curriculum, before they are really ready.

A third problem associated with precociousness is the social problem. Younger students are often well able to handle mathematics classes intellectually without being able to fit in socially with the group of students taking them.

Related to precociousness is the popular tendency to think of mathematics as a race or as an athletic competition. There are widespread high school math leagues: teams from regional high schools meet periodically and are given several problems, with an hour or so to solve them.

There are also state, national and international competitions. These competitions are fun, interesting, and educationally effective for the people who are successful in them. But they also have a downside. The competitions reinforce the notion that either you 'have good math genes', or you do not. They put an emphasis on being quick, at the expense of being deep and thoughtful. They emphasize questions which are puzzles with some hidden trick, rather than more realistic problems where a systematic and persistent approach is important.

This discourages many people who are not as quick or as practiced, but might be good at working through problems when they have the time to think through them. Some of the best performers on the contests do become good mathematicians, but there are also many top mathematicians who were not so good on contest math. Quickness is helpful in mathematics, but it is only one of the qualities which is helpful. For people who do not become mathematicians, the skills of contest math are probably even less relevant.

These contests are a bit like spelling bees. There is some connection between good spelling and good writing, but the winner of the state spelling bee does not necessarily have the talent to become a good writer, and some fine writers are not good spellers. If there was a popular confusion between good spelling and good writing, many potential writers would be unnecessarily discouraged.

I think the answer to these problems is to build a system which exploits the breadth of mathematics, by allowing quicker students to work through the material in greater depth and to take excursions into related topics, before racing ahead of their age group.

Mystery and Mastery

Mathematics is amazingly compressible: you may struggle a long time, step by step, to work through some process or idea from several approaches. But once you really understand it and have the mental perspective to see it as a whole, there is often a tremendous mental compression. You can file it away, recall it quickly and completely when you need it, and use it as just one step in some other mental process. The insight that goes with this compression is one of the real joys of mathematics.

After mastering mathematical concepts, even after great effort, it becomes very hard to put oneself back in the frame of mind of someone to whom they are mysterious.

I remember as a child, in fifth grade, coming to the amazing (to me) realization that the answer to 134 divided by 29 is 134/29 (and so forth). What a tremendous labor-saving device! To me, '134 divided by 29' meant a certain tedious chore, while 134/29 was an object with no implicit work. I went excitedly to my father to explain my major discovery. He told me that of course this is so, a/b and a divided by b are just synonyms. To him it was just a small variation in notation.

One of my students wrote about visiting an elementary school and being asked to tutor a child in subtracting fractions. He was startled and sobered to see how much is involved in learning this skill for the first time, a skill which had condensed to a triviality in his mind.

Mathematics is full of this kind of thing, on all levels. It never stops.

The hard-earned and powerful tools which are available almost unconsciously to mathematicians, but not to students, make it hard for mathematicians to learn from their students. This puts a psychological barrier in the way of listening fully to students.

It is important in teaching mathematics to work hard to overcome this barrier and to get out of the way enough to give students the chance to work things out for themselves.

Competence and Intimidation

Similarly, students at more advanced levels know many things which less advanced students don't yet know. It is very intimidating to hear others casually toss around words and phrases as if any educated person should know them, when you haven't the foggiest idea what they're talking about. Less advanced students have trouble realizing that they will (or would) also learn these theories and their associated vocabulary readily when the time comes and afterwards use them casually and naturally. I remember many occasions when I felt intimidated by mathematical words and concepts before I understood them: negative, decimal, long division, infinity, algebra, variable, equation, calculus, integration, differentiation, manifold, vector, tensor, sheaf, spectrum,

etc. It took me a long time before I caught on to the pattern and developed some immunity.

Teachers also are frequently intimidated about mathematics. High school teachers are often timid about approaching college and university teachers. They also question, with some justice, whether university professors are in touch with the problems they have to deal with. There is so little general contact between those who teach mathematics in high schools, colleges, and universities that few professors know much about the educational problems in high school or elementary school. Elementary school teachers are often quite insecure about their grasp of mathematics and timid about approaching anyone.

The Problems and Solutions are the Same

There is much in common about the problems—and the solutions—of mathematics education at different levels, from kindergarten through graduate school. The failure to communicate is a real loss, and the potential gain from opening of two-way communications is great.

Over the past two years, I have met many people involved in mathematical education at all levels, partly as a member of the MSEB (Mathematical Sciences Education Board), a national board for mathematics education, composed of people from diverse backgrounds in mathematics and education, including a number of teachers. I have learned a lot.

During the spring semester of 1990, John Conway, Peter Doyle, and I organized a new course ('Geometry and the Imagination') at Princeton which borrowed a good deal from the ideas I learned. We taught as a team, shunning lectures and emphasizing group discussions among students. We emphasized manipulables, cooperative learning, and problem solving. We asked students to keep journals and to write out their ideas in good and complete English. Each student did a major project for the course. These ideas are all borrowed from ideas current in K-12 mathematics education, focused in the NCTM curriculum standards.

To culminate, we held a 'geometry fair': like a science fair but with a popcorn machine and without prizes. It was great fun.

The course came alive, qualitatively more than any course we had taught before. Students learned a lot of mathematics and solved problems we wouldn't have dared ask in a conventional college class.

One topic we discussed was mathematical education. Students were given an earlier draft of this essay and wrote 70 thoughtful essays based on their own experiences. This essay has benefitted considerably from their comments.

Socially Excluded Groups

Why do so few women become mathematicians, and so few of the non-Asian minorities?

I am convinced that the poverty of the school mathematics teaching and curriculum has a lot to do with it. The way mathematics is taught in school does not address the real goals of a mathematical education. It is very hard to get a sense of the depth, liveliness, power, and breadth of mathematics from any ordinary experience with mathematics in school. I believe that most students who really master the subject matter, and eventually become scientists, mathematicians, computer programmers, etc., are those who have some other channel for learning mathematics, outside the classroom. Sometimes it is the home, sometimes it is books, sometimes it is an unusual teacher, but often it is the 'nerd' social subgroup in school. When I was in high school, I certainly belonged to this subgroup (although the name 'nerd' was not yet current), and I appreciated it very much. However, it is a very different matter for white and Asian males to join this social subgroup than for women, Hispanics or blacks.

Since channels of learning outside the classroom are currently dominant in mathematics education for the top group of students, improvement of the general quality of mathematics within the classroom therefore should act as an equalizer, particularly helping blacks, Hispanics, and women. For people who are not already tuned in to the mathematical style of discourse, it is especially important to teach in a way that is not watered down, but that begins from a person's real experience.

Intimidation also has a lot to do with it. The emphasis on precocity, high test scores, and competition work to amplify the small differences which arise from other sources.

Goals and Standardized Tests

What is mathematics education good for?

Mathematics in life

First, mathematics is a basic tool of everyday life. When coffee comes in 13 oz. packages and 16 oz. cans, can you take that information in stride (walking slowly by the shelf), along with the prices and the prominent signs claiming 'contains 23% more' on the cans, to help decide which you'd prefer to buy? In buying a new car with various gimmicks in financing, rebates, and features, do you understand what is going on? If most people did, the gimmicks would be pointless.

Second, mathematical reasoning is an important part of informed citizenship. Can you understand the reasoning behind studies of health risks from various substances, and can you judge how important they are? When listening to politicians, can you and do you use your reckoning powers to help decide how important some statistic is, and what it means? Can you measure and calculate adequately for simple sewing and carpentry? Can you plan a budget? When you see graphs in

newspapers and magazines, do you understand what they mean, and are you aware of the several devices frequently used either to dramatize or to play down a certain trend?

Third, mathematics is a tool needed for many jobs in the infrastructure of our increasingly complex and technological society. These uses are pervasive and varied. The dental technician, the fax repairperson, the fast food manager, the real estate agent, the computer consultant, the bookkeeper and the banker, the nurse and the lawyer, all need a certain proficiency with mathematics in their jobs.

Fourth, mathematics is intensively used (and sometimes abused) in most branches of science. Much of theoretical science really is mathematics. Statistics is one of the most common uses of mathematics. Many scientists use the widespread computerized statistical packages, which alleviate the need for computation. However, people who use statistical packages are often shaky in their understanding of the basic principles involved and often apply statistical tests or graphical displays inappropriately.

Mathematics is alive

To me, these utilitarian goals are important, but secondary. Mathematics has a remarkable beauty, power, and coherence, more than we could have ever expected. It is always changing, as we turn new corners and discover new delights and unexpected connections with old familiar grounds. The changes are rapid, because of the solidity of the kind of reasoning involved in mathematics.

Mathematics is like a flight of fancy, but one in which the fanciful turns out to be real and to have been present all along. Doing mathematics has the feel of fanciful invention, but it is really a process of sharpening our perception so that we discover patterns that are everywhere around. In his famous apology for mathematics, G.H. Hardy praised number theory for its purity, its abstraction, and the self-evident impossibility of ever putting it to practical use. Now this very subject is applied very widely, particularly for encoding and decoding communications.

My experience as a mathematician has convinced me that the aesthetic goals and the utilitarian goals for mathematics turn out, in the end, to be quite close. Our aesthetic instincts draw us to mathematics of a certain depth and connectivity. The very depth and beauty of the patterns makes them likely to be manifested, in unexpected ways, in other parts of mathematics, science, and the world.

To share in the delight and the intellectual experience of mathematics—to fly where before we walked—that is the goal of a mathematical education.

Testing and "accountability"

Unfortunately the goals of school mathematics have become incredibly narrow, much narrower even than the

first set of utilitarian goals listed above, let alone the others. It is popular lately for politicians and the public to demand "accountability" from the school systems. This would be great, except that educational accounting is usually based on narrowly-focused multiple-choice tests.

It is as if students were considered to have mastered Shakespeare if they could pass a timed vocabulary test in Elizabethan English, or that they had learned to write when they could correctly choose the grammatical form of a sentence from four possibilities.

The state and regional boards of education these days hand out a laundry list of skills which students are supposed to know at a certain age, rather than a curriculum: horizontal addition versus vertical addition, addition of 2 digit numbers to 2 digit numbers with a 2 digit answer versus addition of 2 digit numbers to 2 digit numbers with a 3 digit answer, etc.

A front-page article in the New York Times Metropolitan section of July 24, 1990 contrasted the elementary schools in two similar difficult neighborhoods of Brooklyn. The first was a 'successful' school, with two reading lessons a day, the second lesson in 'test-taking skills' and practice for the standardized reading test. In this school, 80.5% scored at or above grade level. The other school was an 'unsuccessful' school where they prepare for the test for 'only' 3 months. In that school, 36.4% score at or above grade level.

The reporter cited an example of how the principal sets the tone in the 'successful' school:

She is not satisfied with just the right answers; she wants the right steps along the way. In one fourth-grade class, she noticed that pigtailed Keanda Snagg had made a wild, though accurate, stab at a problem requiring her to average which of two stores had lower prices.

"It looks like you were going to do it without doing the work," she told Keanda.

As she watched Keanda go through the calculations, she stressed fundamentals beyond arithmetic, like putting numbers in clearly ordered columns.

I can't tell which school is actually more successful without seeing them for myself, but one thing I know: neither the test scores nor the cited incident are demonstrations of greater success.

Thinking and Rote

Narrow goals are stultifying.

People are much smarter when they can use their full intellect and when they can relate what they are learning to situations or phenomena which are real to them.

The natural reaction, when someone is having trouble understanding what you are explaining, is to break up the explanation into smaller pieces and explain the pieces one by one. This tends not to work, so you back up even further and fill in even more details.

But human minds do not work like computers: it is harder, not easier, to understand something broken down into all the precise little rules than to grasp it as a whole. It is very hard for a person to read a computer assembly language program and figure out what it is about. A computer reads and executes it in the blink of an eye. But the most powerful computer in the world is not clever enough to drive a car safely, or control a stroll along the sidewalk, or come up with an interesting mathematical discovery.

Studying mathematics one rule at a time is like studying a language by first memorizing the vocabulary and the detailed linguistic rules, then building phrases and sentences, and only afterwards learning to read, write, and converse. Native speakers of a language are not aware of the linguistic rules: they assimilate the language by focusing on a higher level, and absorbing the rules and patterns subconsciously. The rules and patterns are much harder for people to learn explicitly than is the language itself. In fact, the tremendous and so far unsuccessful attempts to teach languages to computers demonstrate that nobody can yet describe a language adequately by precise rules.

It is better not to teach a topic at all than to attempt teaching it in tiny rules and bits.

Answers and Ouestions

People appreciate and catch on to a mathematical theory much better after they have first grappled for themselves with the questions the theory is designed to answer.

There is a natural tendency, in teaching mathematics, to use the logical order and to explain all the techniques and answers before bringing up the examples and the questions, on the supposition that the students will be equipped with all the techniques necessary to answer them when they arise.

It is better to keep interesting unanswered questions and unexplained examples in the air, whether or not the students, the teachers, or anybody is yet ready to answer them. The best psychological order for a subject in mathematics is often quite different from the most efficient logical order.

As mathematicians, we know that there will never be an end to unanswered questions. In contrast, students generally perceive mathematics as something which is already cut and dried—they have just not gotten very far in digesting it.

We should present mathematics to our students in a way which is at once more interesting and more like the real situations where students will encounter it in their lives—with no guaranteed answer.

What Can We Do?

This depends on who we are.

In our compartmentalized system, it is hard for a single organization or individual to do very much to affect the overall system directly. But addressing the local situation will indirectly influence the global situation. I will address the question from the point of view of college and university mathematicians.

First, college and university mathematics departments should develop courses which can give students a fresh chance in mathematics. Remedial courses are widespread, but their success is limited: going over the same material one more time is tedious and boring, whether you understood it the first time or you didn't. There is a built in handicap to enthusiasm and spontaneity.

Instead, there should be more courses available to freshmen and nonmajors which exploit some of the breadth of mathematics, to permit starting near the ground level without a lot of repetition of topics that students have already heard. For instance, elementary courses in topology, number theory, symmetry and group theory, probability, finite mathematics, algebraic geometry, dynamical systems (chaos), computer graphics and linear algebra, projective geometry and perspective drawing, hyperbolic geometry, and mathematical logic can meet this criterion.

Second, we should work to create better channels of communication between the compartments of the educational system. We need to find devices so that the educational accomplishments of professors are visible within the profession, not merely within the classroom or within the department. We need to find vehicles for exchange of interesting ideas between different departments: for instance, exchange visits between directors of undergraduate studies and chairs of departments. We should visit each other's classrooms. We need more talks and special sessions related to education at our professional meetings, and more prizes for educational accomplishments.

The newsletter, *Undergraduate Mathematics Education Trends*, and the MAA newsletter, *Focus*, are two such vehicles, and there are several other publications which carry articles on undergraduate education. The annual chairman's coloquium organized by the Board on Mathematical Sciences of the National Research Council is another vehicle of communication, although it has a broader agenda than education. Still, these existing channels are very small compared with what we could establish.

Even more important and more difficult is the creation of channels for communication between the strata: most important for colleges and universities is communication between high school, college and university mathematics departments. This communication must be two-way: college and university professors can learn a lot about how to teach from school teachers. The MSEB is one such channel, along with the state mathematics coalitions that they have helped to stimulate, but what we need is a much more massive exchange.

How can the senior professors, who are at the top of a system which is clearly not doing such a great job, presume to teach their juniors how to do better? The graduate students and the junior faculty often do a better job at teaching mathematics than the senior faculty, who have sometimes become resigned to the dismal situation, settled into a routine, and given up on trying any new initiatives. Even when they do a pretty good job in their own classrooms, against the odds, they do not usually get involved in improving the overall system.

Often other professors are suspicious of the professor who does take an interest in education. They tend to assume that research is the only activity which really matters and that turning to education is a sign of failure in research. Senior professors sometimes explicitly advise junior faculty not to waste too much energy on teaching, or they will never be promoted.

We must recognize that there are many different ways that we can make important contributions to society and to our institutions. It is dumb to measure mathematicians against the single scale of research. Education is an important and challenging endeavor, which many people engage in by choice, not necessity. We should judge them by what they accomplish, not by what they might have accomplished if they spent their time and energy elsewhere.

What urgently needs to change is the system of professional rewards. We need something better than the current situation within university mathematics departments where there is lip service to the importance of teaching, but, when it comes to the crunch of hiring and tenure decisions, teaching and service count only in the marginal cases where the candidates cannot be differentiated by the quality of research.

People are socially motivated. As we discuss education with each other, we put more energy into it, and it becomes more important to us. The academic culture can change, and it has changed. The process of change is mostly an informal one (what you talk about at lunch), not controlled by organizational decisions. But when the time is ripe, as I believe it is now for mathematical education, a little nudging by organizations can help stimulate a huge change.

The needed reforms will take place through collegial, cooperative efforts. Good mathematical ideas spread very rapidly through informal channels in the mathematical community. As we turn more of our attention to education, good educational ideas will also spread rapidly.